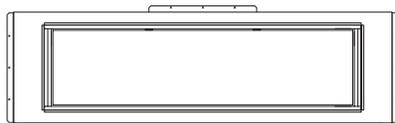


INSTALLATION, OPERATION AND MAINTENANCE MANUAL

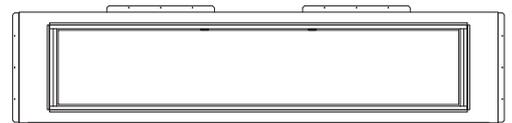
ELECTRIC SERIES



EL40
44kg, 97lbs



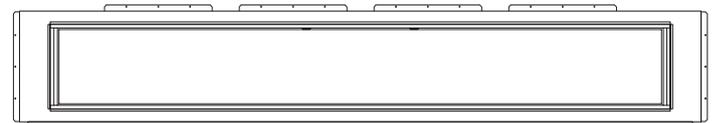
EL60
55.65kg, 122.69lbs



EL80
69.15kg, 152.34 lbs



EL100
88.75kg, 195.66lbs



EL120
98.95kg, 218.15lbs

PLEASE READ THESE INSTRUCTIONS COMPLETELY BEFORE OPERATING THE ECOSMART™ FIRE. FAILURE TO FOLLOW THEM COULD CAUSE A HEATER MALFUNCTION RESULTING IN SERIOUS INJURY AND/OR PROPERTY DAMAGE.

WARNING: ALL ELECTRIC HEATERS HAVE HOT AND ARCING OR SPARKING PARTS INSIDE. DO NOT USE IT IN AREAS WHERE GASOLINE, PAINT OR FLAMMABLE LIQUIDS ARE OR ARE STORED.

THIS FIREPLACE MEETS THE CONSTRUCTION AND SAFETY STANDARDS OF H.U.D. FOR APPLICATION IN MANUFACTURED HOMES WHEN INSTALLED ACCORDING TO THESE INSTRUCTIONS.

INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE.
CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE.

IMPORTANT INSTRUCTIONS

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information, consult a qualified installer.

CAUTION: Do not expose the heater to the elements (such as rain, etc).

Do not place clothing or other flammable material on or near firebox. Never place any objects on the fireplace.

Carefully supervise young children when they are in the room with fireplace.

Fireplace becomes very hot when running. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Fireplace will remain hot for a time after shutdown. Allow surfaces to cool before touching.

CAUTION: In order to avoid overheating, do not cover the heater.

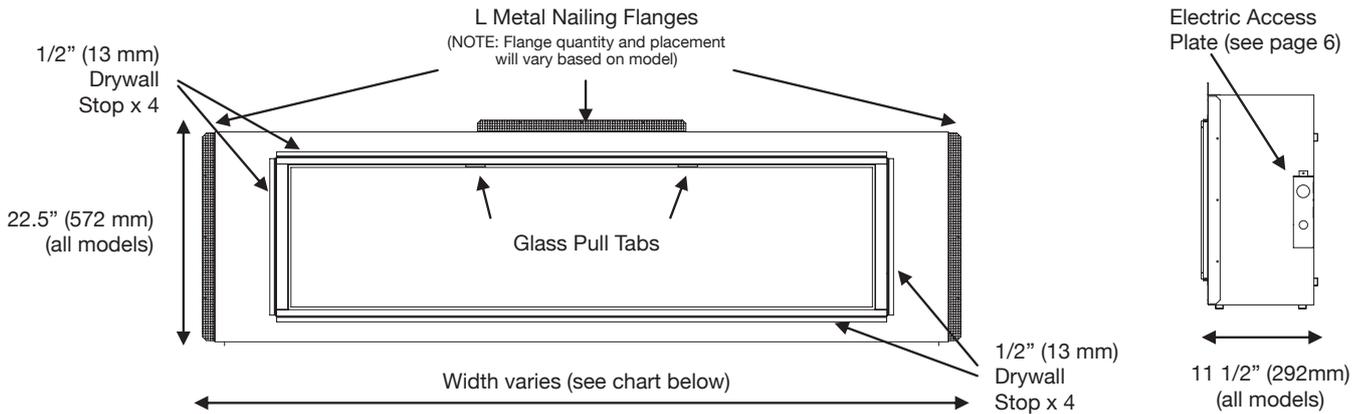
When using electrical heaters, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read all instructions before installing or using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Do not operate any heater after it malfunctions. Disconnect power at service panel and have heater inspected by a reputable electrician before using.
5. Do not use outdoors.
6. To disconnect heater, turn controls to off and turn off power to heater circuit at main disconnect panel.
7. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
8. To prevent a possible fire, do not block air intakes or exhaust in any manner.
9. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable vapors or liquids are used or stored.
10. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
11. SAVE THESE INSTRUCTIONS

POWER DATA

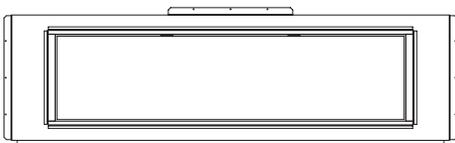
| | EL40 | EL60 | EL80 | EL100 | EL120 |
|---------------|--|--|--|---|---|
| Volts/HZ Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps | AC 120V/60Hz 15 Amps |
| Heater | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W | AC 120V/60Hz 750W/1500W |
| Lamps | LED 12V | LED 12V | LED 12V | LED 12V | LED 12V |
| Rotor motor | AC 120V/60Hz 4W CCW 15/18 r/min | AC 120V/60Hz 4W CCW 15/18 r/min |
| Shipping Size | 58" x 26" x 14" 1473mm x 660mm x 356mm | 78" x 26" x 14" 1981mm x 660mm x 356mm | 98" x 26" x 14" 2489mm x 660mm x 356mm | 118" x 26" x 14" 2997mm x 660mm x 356mm | 138" x 26" x 14" 3505mm x 660mm x 356mm |

PRODUCT GUIDE



| Model | Viewing Area | Firebox Dimensions | Framing Dimensions |
|-------|--------------------------------------|--|--|
| EL40 | 40" W x 15" H 1016mm W x 381mm H | 54 3/4" W x 22 1/2" H x 11 1/2" D 1391mm W x 572mm H x 292mm D | 55 3/4" W x 23" H x 12" D 1416mm W x 548mm H x 305mm D |
| EL60 | 60" W x 15" H 1524mm W x 381mm H | 74 3/4" W x 22 1/2" H x 11 1/2" D 1899mm W x 572mm H x 292mm D | 75 3/4" W x 23" H x 12" D 1924mm W x 548mm H x 305mm D |
| EL80 | 80" W x 15" H 2032mm W x 381mm H | 94 3/4" W x 22 1/2" H x 11 1/2" D 2407mm W x 572mm H x 292mm D | 95 3/4" W x 23" H x 12" D 2432mm W x 548mm H x 305mm D |
| EL100 | 100" W x 15" H 2540mm W x 381mm H | 114 3/4" W x 22 1/2" H x 11 1/2" D 2915mm W x 572mm H x 292mm D | 115 3/4" W x 23" H x 12" D 2940mm W x 548mm H x 305mm D |
| EL120 | 120" W x 15" H 3048mm W x 381mm H | 134 3/4" W x 22 1/2" H x 11 1/2" D 3423mm W x 572mm H x 292mm D | 135 3/4" W x 23" H x 12" D 3448mm W x 548mm H x 305mm D |

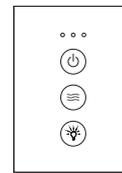
BOX CONTENTS



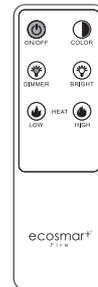
1 x Fire Unit



1 x L Metal Deco Trim



1 x Tethered Wall Control



1 x Remote



L Metal Nailing Flanges (with screws)
*Quantity varies by model



Glass Media
*The number of bags vary by model.

INSTALLATION

4

LOCATING FIREPLACE

CAUTION: Do not locate in a moist room such as a bathroom or laundry room.

CAUTION: Wear gloves and safety glasses for protection during installation and maintenance.

INSTALLING FIREPLACE

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

WARNING - RISK OF FIRE!

To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces where openings may become blocked.

WARNING - RISK OF FIRE!

Do not blow or place insulation against the firebox.

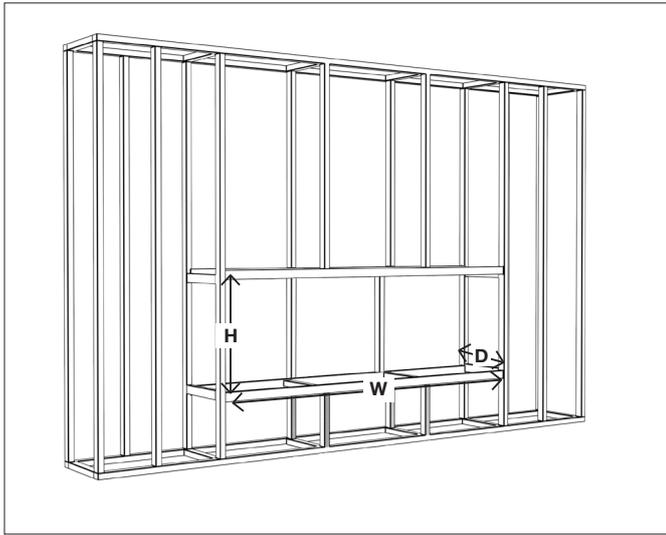
To reduce the risk of fire do not store or use gasoline or other flammable vapors in the vicinity of this or any other heater.

CAUTION: Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.

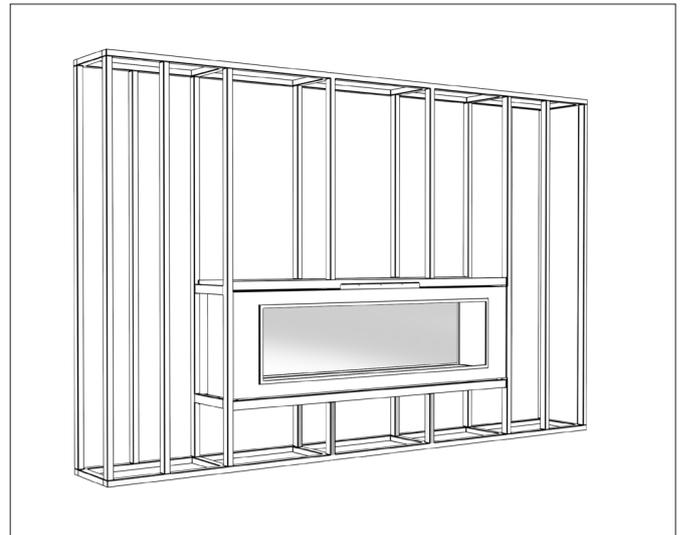
Select a suitable location that is not susceptible to moisture and is a safe distance from drapes, furniture and high traffic areas. A qualified electrician should add a flexible 15 amp 120 volt circuit per local building codes.

Note: Follow all national and local electrical codes.

1. Prepare the framed opening using wood or metal studs according to the Framing Dimensions chart



4. Install the fire unit in the framed opening with a minimum 1 ¼ (32mm) drywall screws to secure the unit.



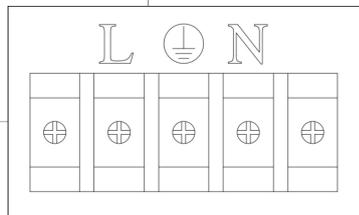
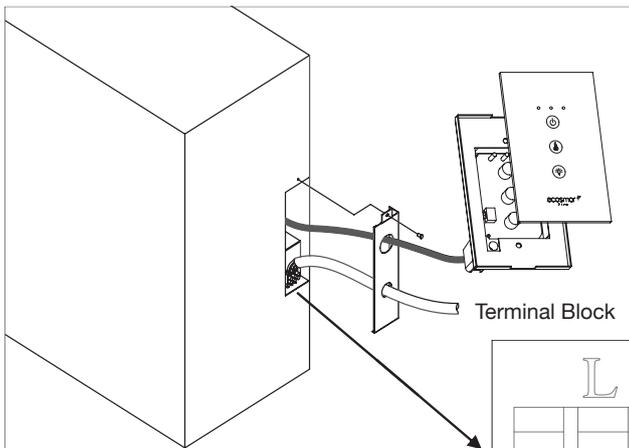
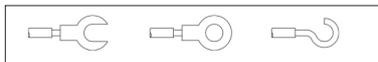
FRAMING DIMENSIONS

| Model | W | H | D |
|-------|-------------------|-------------|-------------|
| EL40 | 55 3/4" (1416mm) | 23" (584mm) | 12" (305mm) |
| EL60 | 75 3/4" (1924mm) | 23" (584mm) | 12" (305mm) |
| EL80 | 95 3/4" (2432mm) | 23" (584mm) | 12" (305mm) |
| EL100 | 115 3/4" (2940mm) | 23" (584mm) | 12" (305mm) |
| EL120 | 135 3/4" (3448mm) | 23" (584mm) | 12" (305mm) |

2. Install L shaped metal nailing flanges onto fireplace.

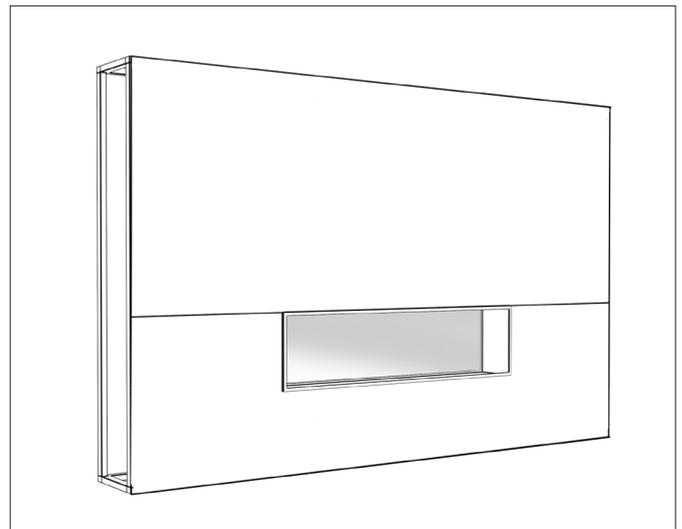
To be performed by a qualified electrician according to local building codes.

3. Connect hard wire to the terminal block according to the diagram below. Choose any connector type according to local building code.



5. Mask the exposed fire unit during the drywall process. Install drywall to the drywall stops on the perimeter of the fire insert. For more information on the drywall stops see the Product Guide on page 3. Decorate as desired.

6. After installation, user may elect to use the L Metal Deco Trim. To install, use a small amount of construction adhesive and secure to the drywall face.



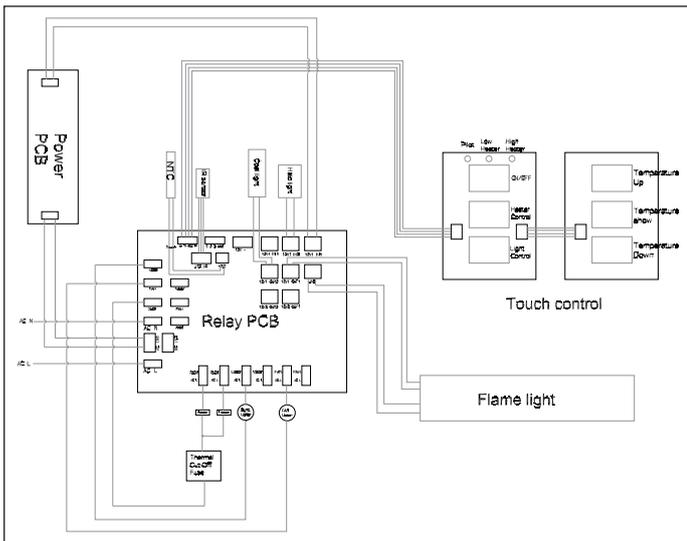
INSTALLATION

OPTIONAL INSTALLATIONS

If you decide not to install the Wired Touch Control in the wall, IT IS IMPORTANT YOU LEAVE THIS WIRED TO THE UNIT. Leave it stored inside the compartment near the terminal block where you originally found it. Please do not cut the cord or unplug the wires from the touch control because the fireplace will not work properly.

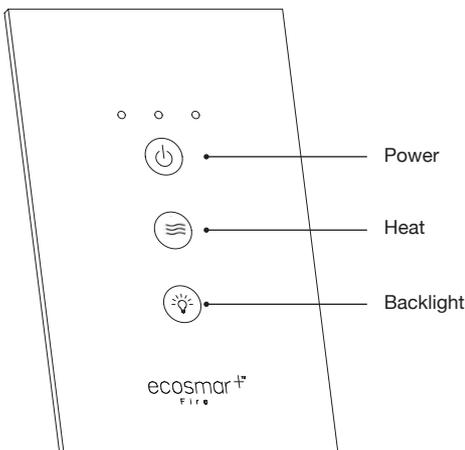
Installing the Wired Touch Control

1. Locate and remove the access door on the rear right side of the fire unit.
2. Locate the Wired Touch Control directly inside the access panel. Pull the touch control through the access panel and replace the access door. Locate the touch control anywhere within cable length.
3. The wiring of the Wired Touch Control cannot be located near high voltage wires (110V) as this may effect performance of the touch control. Keep all high voltage power at least 12" (305mm) from the touch control and touch control wiring. The touch control includes 12 feet of wiring. Do not add or remove or cut the wiring.



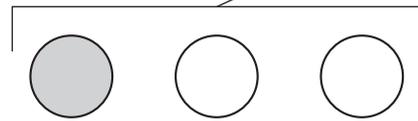
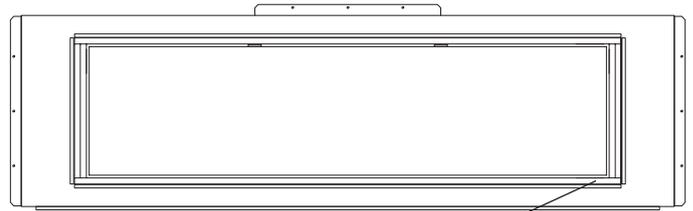
The unit is hardwired and has no main switch. (Caution: If servicing this unit, turn off power at the main circuit breaker.) An optional tethered wall control switch is included, refer to installation instructions to relocate the tethered wall control switch to a wall location.

The included Wired Touch Control functions in the same manner as the buttons on the tethered wall control switch.

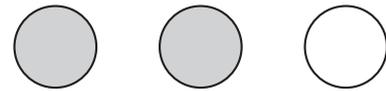


Indicator Lights

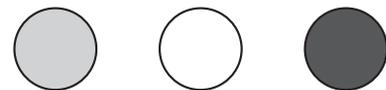
When all indicator lights are off, touching any button will only show the status. Once the indicator lights are on you can begin operation. Touch the power button to turn the machine on. This will be indicated by 1 orange LED light. The Heat button can be pressed multiple times and will turn on low, high and off in that order. The Backlight button turns on high, medium, low and off in that order.



When the switch turns on, this orange pilot lamp is always on. It shows the fire is energized.



The status light above shows that the power is on and the heater is on low.



The status light above shows that the power is on and the heater is on high

Remote

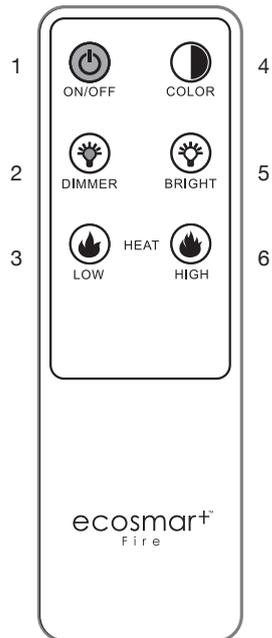
The On/Off button toggles the unit on or off. The Color button toggles the flame image from orange to blue. The Dimmer button will lower the brightness of the flame and turn the flame off at the lowest setting. The Bright button will make the fire image brighter. Press the Heat button for low heat (5000BTU). Press the Heat button for high heat (10000BTU). Press either of these buttons twice to turn the heat off.

NOTE: The indicator lights on the wall switch as well as the main unit will only notify you the heat setting is on.

Pairing the Remote

To pair remote, turn off the fire unit at the main power switch for 30 seconds. Hold the On/Off button on the remote while flipping the main power switch back to on. When the fire unit powers up, the remote will be paired.

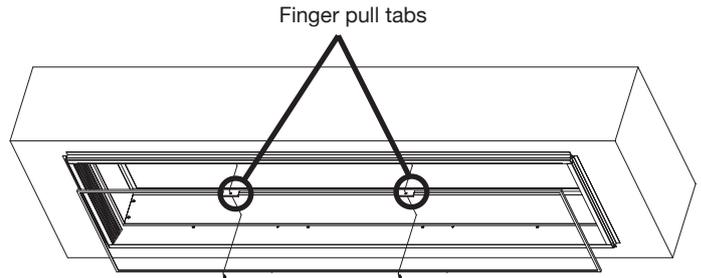
1. Press to turn unit on / off
2. Press to dim flame
3. Press for low heat
4. Press to change flame from orange to blue
5. Press to brighten flame
6. Press for high heat



Installing Optional Log Set

1. Remove the inner glass panel by first removing the 2 screws in the finger pull tabs (finger pull tabs are located on the top of the glass panel.) Tilt the glass face down about 45 degrees and remove the glass. Store the glass panel upright (not on it's face) in a safe place.

CAUTION: There are locator pins on the bottom of the glass panel. Lift gently to avoid damaging the pins and unit face



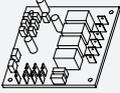
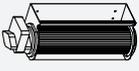
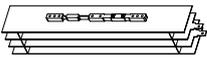
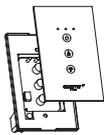
2. Follow the instructions included with the optional log set.



MAINTENANCE



SERVICE PARTS

| ITEM | PHOTO | DESCRIPTION |
|--------------------|---|-------------------------------------|
| ESF.1.EL.P.PCB |  | Electric Printed circuit board |
| ESF.1.EL.P.LCD |  | Electric LCD Touch Control |
| ESF.1.EL.P.REM.IRC |  | Electric Remote Control IR Receiver |
| ESF.1.EL.P.TRA |  | Electric Transformer |
| ESF.1.EL.P.HF.RH |  | Electric Right hand Heater Fan |
| ESF.1.EL.P.HF.LH | | Electric Left hand Heater Fan |
| ESF.1.EL.P.HTR |  | Electric Heater |
| ESF.1.EL.P.MTR |  | Electric Spindle Motor |
| ESF.1.EL.P.LED40 |  | Electric LED 40 |
| ESF.1.EL.P.LED60 | | Electric LED 60 |
| ESF.1.EL.P.LED80 | | Electric LED 80 |
| ESF.1.EL.P.LED100 | | Electric LED 100 |
| ESF.1.EL.P.LED120 | | Electric LED 120 |
| ESF.1.EL.P.REM |  | Electric Remote Control |
| ESF.1.EL.P.GL40 |  | Electric Innerglass 40 |
| ESF.1.EL.P.GL60 | | Electric Innerglass 60 |
| ESF.1.EL.P.GL80 | | Electric Innerglass 80 |
| ESF.1.EL.P.GL100 | | Electric Innerglass 100 |
| ESF.1.EL.P.GL120 | | Electric Innerglass 120 |
| ESF.1.EL.P.TWS |  | Electric Wired Touch Control |

| ITEM | PHOTO | DESCRIPTION |
|------------------|---|------------------------------|
| ESF.1.EL.PMDT40 |  | Electric Metal Deco Trim 40 |
| ESF.1.EL.PMDT60 | | Electric Metal Deco Trim 60 |
| ESF.1.EL.PMDT80 | | Electric Metal Deco Trim 80 |
| ESF.1.EL.PMDT100 | | Electric Metal Deco Trim 100 |
| ESF.1.EL.PMDT120 | | Electric Metal Deco Trim 120 |

FREQUENTLY ASKED QUESTIONS

- Q. How do you program the remote control?
A. The remote comes pre-programmed. No programming is necessary.
- Q. What distance can the remote be used from the fireplace?
A. Optimal distance for the remote control is within 20 feet (6 meters) of the fireplace.
- Q. Can you turn on the fireplace via the touch screen and off via the remote (or vice versa)?
A. Yes.
- Q. How long will the LED lights last?
A. LED Lamps have a life span of up to 20 years.
- Q. Can the sensitivity of the touch screen be adjusted?
A. Yes, but only by the factory. Not just any technician will be able to adjust the touch screen sensitivity.
- Q. Can the fireplace be installed outside?
A. No. Please review the entire safety chapter before installing this fireplace.
- Q. Does the fireplace need to be on a dedicated 15 amp circuit?
A. Yes.
- Q. What thickness of sheetrock should be used for the recessed installation?
A. 1/2" (13mm) or 5/8" (16mm).
- Q. How often do the batteries in the remote need to be replaced?
A. Annually, possibly more with heavy use.
- Q. Is there a remote receiver in the fireplace that requires batteries?
A. No, only the remote transmitter requires batteries. The rest of the fireplace operates entirely off the main power supply

TROUBLESHOOTING

| PROBLEM | POSSIBLE CAUSE | CORRECTIVE ACTION |
|--|---|---|
| Flame is not visible when unit is turned on | A. Wiring is loose | A. Disconnect unit from power source and inspect for loose connections |
| | B. Motherboard is defective | B. Replace motherboard |
| Fireplace lights up but there is no flame image | A. Wiring for motor is loose | A. Disconnect unit from power source and inspect for loose connections from motor |
| | B. Motor is defective | B. Replace motor |
| Fireplace is squeaking when flame image is on | A. Fireplace spindle/ rod is contacting to metal | A. Apply lithium grease or any standard grease to contacts with rod and metal |
| | B. Motor is defective | B. Replace motor |
| Nothing comes on (touch screen, etc.) | A. Breaker tripped or circuit has no power | A. Reset breaker, test circuit for power |
| | B. Internal component is frozen and needs to be reset | B. Turn power off at the main breaker for 20 seconds. Turn power back on. |
| | C. Defective component | C. Qualified service technician needs to replace motherboard, transformer or LCD touch control. |
| Touch Screen Comes on - then nothing | A. Fireplace is not plum to the wall (there is space between the touch screen and fascia) | A. Reposition the fireplace in the installation so the glass fascia rests firmly to the fireplace touch controls. Check that fascia is seated correctly on pins |
| | B. Fireplace was installed with the power in "on" position | B. Turn the main breaker to the "off" position for 30 seconds. Next flip the breaker back into the "on" position for 20 seconds for complete reboot of touch control. |
| | C. Not operating touch control properly with finger | C. Press flat part of finger firmly on the touch screen and apply moderate pressure |
| | D. Loose connection on motherboard | D. Check functions with remote control. If functional, check connections on motherboard |
| | E. Motherboard is defective | E. Replace Motherboard |
| Fireplace turns off and will not turn back on | A. Fireplace has overheated and safety disc has snapped or circuit breaker has tripped | A. Turn the main circuit breaker to the "off" position for 30 seconds. Next, turn the breaker back to the "on" position. Unit will reboot and safety disc will reset. Ensure there are no obstructions to the air inlet or air outlet areas around the fireplace. |
| Can operate fireplace functions with touch controls but not remote control | A. Low Batteries | A. Replace batteries in remote control with - CR2025 |
| | B. Remote not paired properly | B. To pair remote, turn off the fire unit at the main power switch for 30 seconds. Hold the On/Off button on the remote while flipping the main power switch back to on. When the fire unit powers up, the remote will be paired. |
| | C. Remote control defective | C. Replace remote control |
| | D. Remote Sensor is defective | D. Replace remote sensor inside fireplace |
| Heater does not provide heat when on | A. Wiring is loose | A. Disconnect unit from power source and inspect for loose connections |
| | B. Thermal snap disc has been tripped | B. Turn the main breaker to the "off" position for 30 seconds. Next flip the breaker back into the "on" position. |
| | C. Heater core is defective | C. Replace Heater Core |

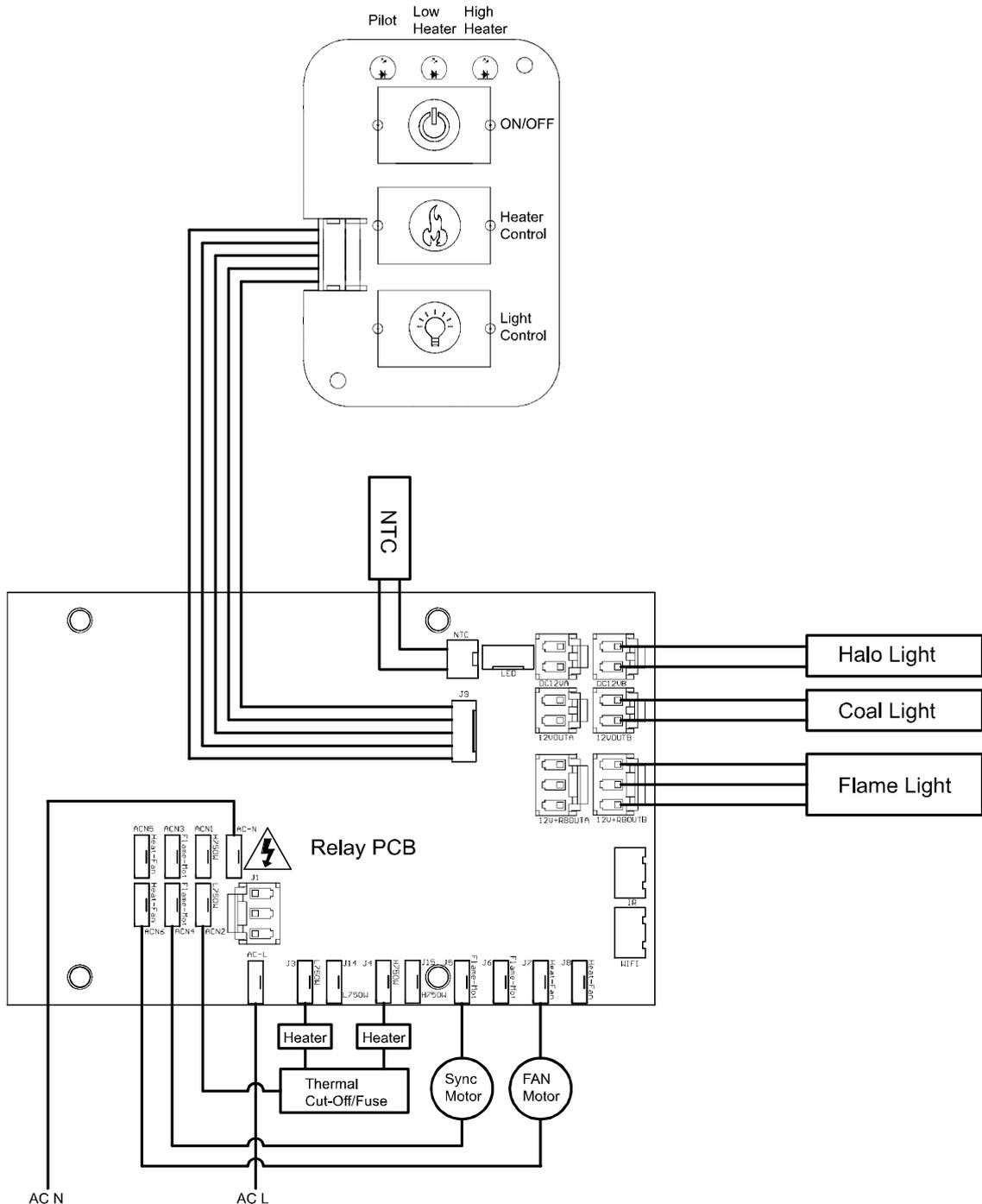
CLEANING AND MAINTENANCE INSTRUCTIONS

There is very little maintenance involved with your electric fireplace. Please follow the few points below:

- On a semi-annual basis unplug the machine from it's power source and wait for the heating element to cool, remove the glass face of the fireplace and dust the fire unit with a dry cloth. Be careful not to brush any wires that may be exposed as you do this.

- To clean the glass face of the fireplace simply use your desired glass cleaner with paper towels.
- To clean the air inlets/outlets, wipe with a soft cloth or the nozzle of a vacuum cleaner
- Dust can easily build up around the heater area under the appliance. Take particular care to clean this area on a regular basis to prevent buildup.

WIRING DIAGRAM



Glass Media

Install the glass media by following these instructions

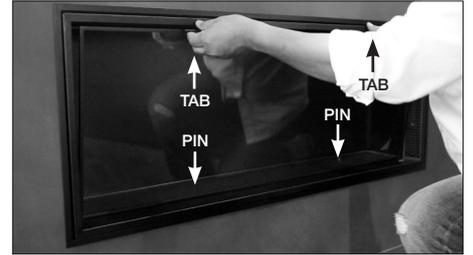
Step 1: Before beginning installation, locate the glass media.



Step 2: Remove the two screws secured at the top of the glass panel.



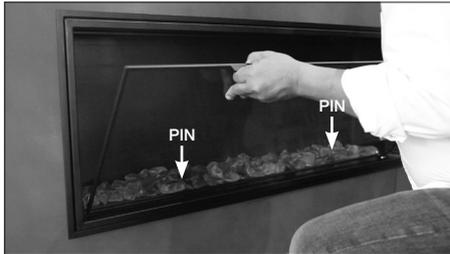
Step 3: Pull the upper tabs and tilt the glass towards you. Then carefully lift and detach from the bottom two pins.



Step 4: Evenly place the desired amount of glass media on the clear strip.



Step 5: To reattach the glass panel, locate the bottom two pins and insert into the holes. Then carefully tilt into place.



Step 6: Re-attach screws and tighten until the glass panel is secure.



Your Warranty

Your EcoSmart Fire is covered by a transferable limited warranty and a solid service and support network should you need it. In the unlikely event of a problem occurring due to a manufacturing fault within 12 months from the date of purchase of the appliance, parts will be supplied for repair of the product or the product will be replaced free of charge. Repair or replacement is at the option of Mad Design USA. At Mad Design USA, we believe in supplying you with the best, most user friendly fireplace and

providing you with the means to keep it that way. Many aspects of the EcoSmart Fire are hand-produced, hand-finished and use natural materials, which makes them subject to variations in finish and size.

All of our pieces will mature and age over the course of time, through natural processes associated with use and with heat and flame. These changes are an essential part of the dynamic of the piece. Mad Design USA reserves the right to make minor amendments without prior notice.

| Length of warranty | Mad Design USA undertakes to: | The express warranties do not include: |
|--|--|---|
| <p>12 MONTHS WARRANTY FROM DATE OF PURCHASE ON GLASS AND STEEL PARTS INCLUDING RAW AND POWDER COATED.</p> <p>Chips and scratches are not covered by warranty.</p> | <p>Repair or, at our option, replace without cost to owner either for materials or labour, any part that is found to be defective.</p> | <p>A. Service calls to:</p> <ol style="list-style-type: none"> 1. Correct the installation of the Fire. 2. Instruct you how to use the Fire. <p>B. Repairs when the EcoSmart Fire has been used in other than normal domestic/commercial use or when not used in accordance with the Installation, Operating and Maintenance Manual or operation with an incorrect power source.</p> <p>C. Repairs when the EcoSmart Fire parts or models have been modified or altered in any way that has not been approved in writing by Mad Design USA.</p> <p>D. Repairs when the Fire has been dismantled, repaired or serviced by anyone other than an authorised representative of Mad Design USA.</p> <p>E. Pick up and delivery.</p> <p>F. Normal maintenance as required in the Installation, Operating and Maintenance Manual supplied with the EcoSmart Fire.</p> <p>G. Transportation or traveling costs involved in the repair when the appliance is installed outside Mad Design USA's AUTHORISED CUSTOMER SERVICE CENTRES's normal service area.</p> <p>H. Damage to the Fire caused by accident, misuse or Act of God.</p> <p>I. Any incidental shipping or holding costs to deliver your Fire or parts to an Authorized Customer Service Centre.</p> <p>J. Consumable items such as the bulbs and fuses.</p> |

The Warranties set out are express Warranties given by the manufacturer and are in addition to the rights and remedies which are conferred upon consumers by the Competition and Consumer Act 2010 of the Commonwealth and other Commonwealth, State or Territory legislation.

Service under the warranties set out above must be provided by Mad Design USA Authorised Customer Service Centre which shall provide service during their normal working hours.

This warranty certificate along with proof of date of purchase must be produced when making any claim.

FIRST NAME _____

LAST NAME _____

EMAIL _____

CITY _____ STATE _____ ZIP _____

COUNTRY _____

DATE OF PURCHASE _____

PURCHASED FROM _____

PRIMARY USE _____

MODEL NAME _____

SERIAL NUMBER _____

You will find this on the dataplate on the side of the burner.

For warranty claims please contact your local distributor. If there is not a local distributor in your country please visit **www.ecosmartfire.com** to source the details of the country closest to you.

*Do not return this form to Mad Design USA, please retain for your own reference.



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This product is distributed by EcoSmart Inc

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